SHALOM CENTER

Building Hope

Food • Shelter • Guidance

2018 Annual Report

This annual report was designed by Maria Isely - Carthage College student of Professor José Montoto

Shalom Center · 4314 39th Avenue · 262-658-1713 · www.shalomcenter.org

CONTENT

Message from the Executive Director 2

Board of Directors 3

About the Shalom Center. 4

2018 Overview 5

Our Programs

- Nightly Soup Kitchen. 6
- Food Pantry 6
- Emergency Family Shelter (EFS). 7
- Nightly Shelter (INNS Program) 7

Volunteer Highlights 9

Memorable Events 10

Statement of Activities 12

Statement of Financial Position 13

MISSION STATEMENT

The mission of the Shalom Center is to serve the community by providing emergency food, shelter, and support in ways that meet immediate needs and respect human dignity.

MESSAGE

Annual Report to Stakeholders Letter from the Executive Director

Dear Friends and Supporters of Shalom Center,

In 2017 we saw the completion of the new shelter and soup kitchen facility. In 2018 we saw the community come together through a combination of gifts, some as big as federal or matching grants and some as small as lemonade stand sales to collectively reduce the outstanding construction debt on the new facility. At the Sept. 2018 Volunteer and Donor Appreciation Luncheon, we celebrated the one-year anniversary of our new 72- bed shelter facility, and we tore up the mortgage that funded the new facility. It was quite a celebration!

In addition, we have seen advancements in our staff training and overall programs. We have created a facility and more comprehensive community-partner programs, giving us the capability of serving more homeless people with a wider range of needs. Many of whom we could not have cared for or provided services to through the old INNS program operating in church basements.

Having achieved the long-awaited goal of a new shelter facility, in 2018 the Board of Directors created a new Strategic Plan to guide us into the future, reaffirming that the Shalom Center will continue to provide food, shelter, and guidance to those in need. The board has agreed that we should look at a new business model that moves us toward more cooperative partnerships with other agencies in the community, especially as it pertains to our food pantry.

The goal will be to provide better quality food to more people in our area. The board has embraced the partnerships we have formed to make our homeless shelter programs and our expanded meal site programs a success. We look to expand that model to our food pantry program, being ever mindful of the financial burdens that come along with these large programs that the community has come to depend on.

We are a strong agency with talented, committed staff, and donors that recognize and support the programs we provide, strengthening our community and provide dignity and hope for all.

As you read this annual report, we hope it will remind you of our recent successes and energize you for the future as you envision and embrace the mission of the Shalom Center. For the many of you who are new, I welcome you to Shalom Center. For those of you who have tirelessly committed time and energy to the success of this organization, I thank you. We could not do what we do without you.

It has been my honor to be a part of the success of the Shalom Center,

Lynn A. Biese-Carroll, Executive Director

BOARD

John Collins
Chair

Tom Aiello
Past Chair

Beth Ormseth
Vice-Chair

Wes Ricchio
Treasurer

Ken Winius
Secretary

Wayne Koessl
Member-at-Large

Active Members

Pamela Acerbi
Crystal Callahan
Gail Gentz
Karen Johnson
Richard Kauffman
Ellen Kupfer
Mark Modory
Andy Pitts
Richard Selsberg
Wilson Shierk
Brad Weinstock

Honorary Members

Terry Backmann
Ellie Chemerow
Greta Hansen
Judy Juliana
Lon Knoedler
Bob Riley

Founder

Greta Hansen
(1933-2014)

ABOUT

The Shalom Center, under the direction of an 18 member Board of Directors receives the support of most of the churches and faith communities of Kenosha County and works collaboratively with government agencies, corporate sponsors, and individuals contributors.

The Shalom Center Of the Interfaith Network of Kenosha County, a 501c3 non-profit agency without specific religious affiliation, responds to the basic needs of the homeless and low-income populations in Kenosha County and Southeastern Wisconsin. The Shalom Center had operated its emergency homeless shelter, soup kitchen/food pantry, and administrative offices out of the Deming School (a 120 year old building) for 33 years. On September 11, 2017, the Shalom Center moved into their new shelter and soup kitchen, located at 4314 39th Ave. The food warehouse and pantry distribution site is housed at a separate facility at 8043 Sheridan Road, Kenosha, WI.

The Shalom Center, with its 13 full-time, 27 part-time employees and 700+ volunteers, serves some of the most vulnerable populations in Kenosha County and surrounding areas including low-income families, children, the homeless, and people with mental health issues. The Shalom Center currently operates four major programs to address the basic needs of the poor in our Community: Emergency Family Shelter (EFS), Nightly Shelter (INNS), Nightly Soup Kitchen, and Food Pantry.

"I became homeless about a month ago and I have to say, it was a really dark time in my life. But when I came to the Shalom Center… it made me feel like somebody cared, and it also gave me hope to get back up again. I thank God for the Shalom Center and for what they do to help those in need."

-Andres

OVERVIEW

9,500

unduplicated income-qualified residents were served in the Food Pantry in Kenosha county

112,836

pounds of food were donated to local partnering agencies throughout the community from our food pantry

602,000

pounds of commodities were donated to the Food Pantry

1,500,000

pounds of food were given from the Food Pantry for emergency food to City of Kenosha low-income residents

FOOD

Nightly Soup Kitchen

Nightly Soup Kitchen has provided a hot nightly meal to 90-170 people per night, without a missing a night since its founding in 1983. A total of 56,204 meals were served, which includes breakfast and lunch provided to homeless families who reside in our EFS and the INNS shelter. The nightly meal has been served every night by a different group for 33 years. Many groups have served for all of the 33 years!

Food Pantry

The Food Pantry has provided perishable and non-perishable groceries to 950 unduplicated low-income Kenosha County families per month, for a total of 1.5 million pounds of food. The goal of the pantry is to provide each family with 50% perishable foods from local food distributors, local food drives, and retail outlets. Our local partners donated 1.42 million pounds of food, resulting in Shalom Center being able to provide our local partnering agencies 112,836 pounds of food for their programs.

72,138

meals served in the soup kitchen and shelter programs

20,169

nights the EFS and INNS Program provided

SHELTER

Emergency Family Shelter

Emergency Family Shelter (EFS), provides emergency shelter to families experiencing homelessness. In 2018 we served 145 unduplicated adults, plus 197 children for a total of 9,139 shelter nights. The 24 hour EFS shelter has 8 bedrooms, 4 private bathrooms, and many living amenities to meet their basic needs. Some of the programs included in the EFS are the after school tutoring program for homeless children, budgeting, parenting, and nutrition classes.

Nightly Shelter (INNS Program)

Nightly Shelter (INNS Program), provides an emergency shelter for individuals experiencing homelessness. In 2018 we served 408 adults. The INNS Program provides food, shelter, guidance, and programming, as well as amenities to meet their individual needs.

GRETA D. HANSEN
THIS BUILDING IS DEDICATED TO THE MEMORY OF GRETA D. HANSEN.
GRETA WAS BORN IN CHICAGO AND MOVED TO KENOSHA IN 1962 WITH HER HUSBAND, DR. PAUL V. HANSEN JR. SHE WAS A MOTHER OF THREE AND A PASSIONATE VOLUNTEER, DEDICATED TO FEEDING AND HOUSING THOSE IN NEED.
GRETA WAS A FOUNDER OF THE INTERFAITH HUMAN CONCERNS NETWORK AND THE KENOSHA SOUP KITCHEN, WHICH LATER BECAME THE SHALOM CENTER. HER EFFORTS LED TO THE OPENING OF THE EMERGENCY FAMILY SHELTER AND THE INNS PROGRAM, SERVING THOSE NEEDING A PLACE TO SLEEP.
GRETA SERVED AS EXECUTIVE DIRECTOR OF THE SHALOM CENTER FROM 1985 TO 1993 AND WAS A MEMBER OF ITS BOARD OF DIRECTORS UNTIL HER PASSING IN 2014. GRETA WAS SHALOM'S FOUNDER, INSPIRATION AND NON-STOP VOLUNTEER.
MAY ALL WHO ENTER HERE FIND THE JOY, LOVE AND HOPE EMBODIED BY GRETA HANSEN.
GRETA D. HANSEN
1933 - 2014

SHALOM
CENTER
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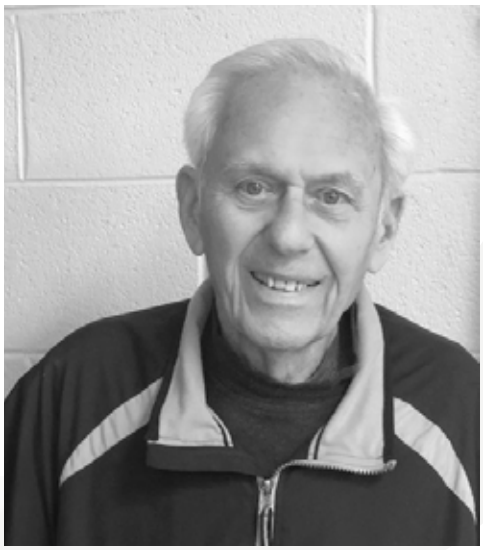
VOLUNTEER



Volunteer of the Year:
John Hoffman

8,000+
hours volunteered since 2015

Corporate Volunteer of the Year:
ULINE

"I volunteer because it makes me feel good to help others in need."

-Gayle

"I used to volunteer years ago for the INNS, then I heard Shalom needed help again. I was excited to help again. I help in the kitchen, maybe I'll drive truck for them."

-Martin

"For more than 30 years, the Shalom Center has provided a vital safety net for the less fortunate in our community. The city is grateful for the efforts of the many caring volunteers and staff who provide food, shelter and services to those in need. We are encouraged by the plans for the new single-site emergency shelter and applaud the leadership involved in providing for the community's future needs."

-Mayor John Antamarian

HIGHLIGHTS

2018

MEMORABLE EVENTS

Together, we can continue to build hope!

One Year Anniversary Celebration

Amazon Donation

Burning the Shalom mortgage

Annual Spaghetti Dinner

Lance Cheerleaders Volunteering

Snap-on Donation Drive

Melvin Gordan Foundation Donation

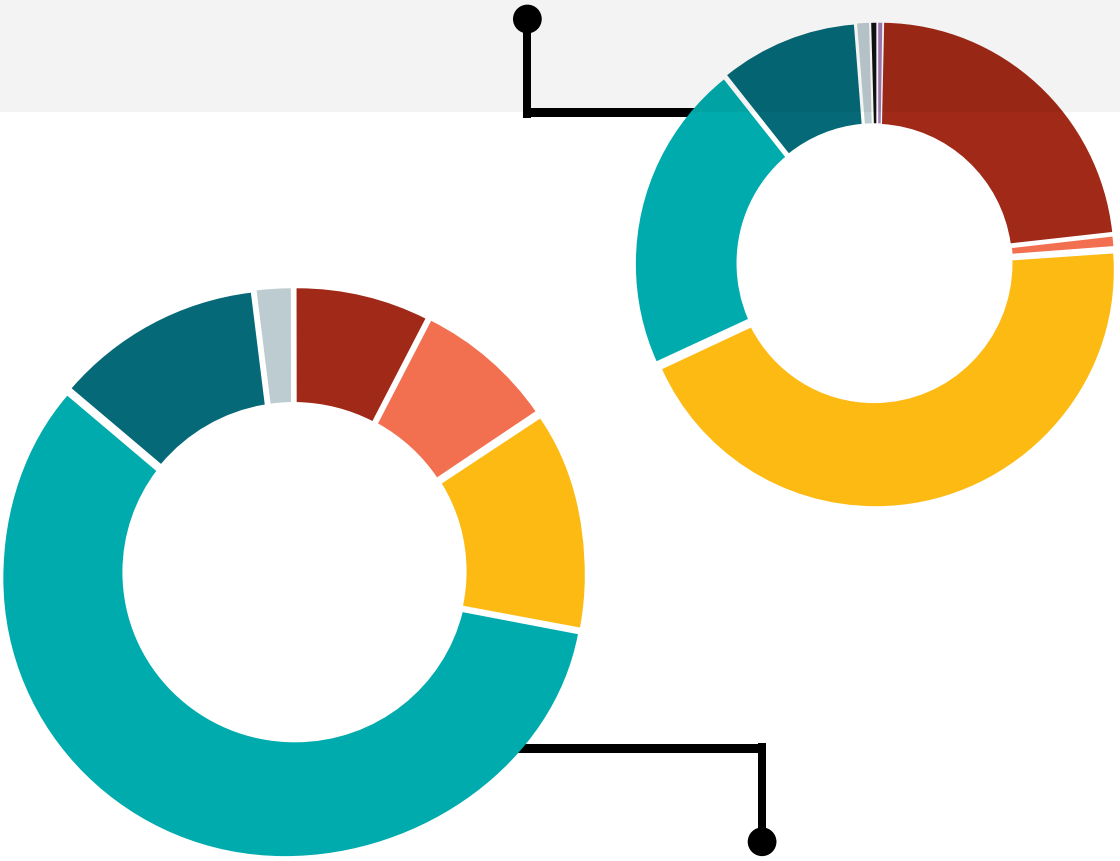
Families engaging in extra fun

Uline Volunteers

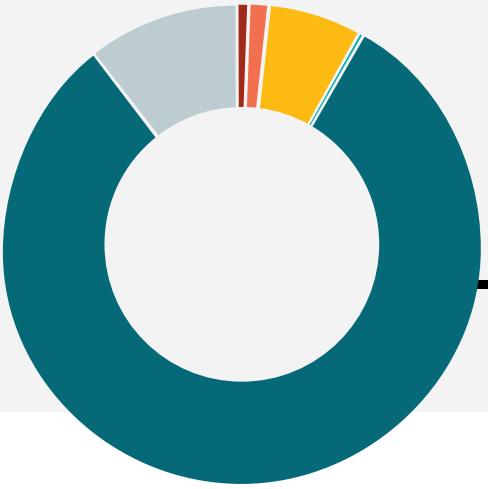
UNFI Volunteers

FINANCES

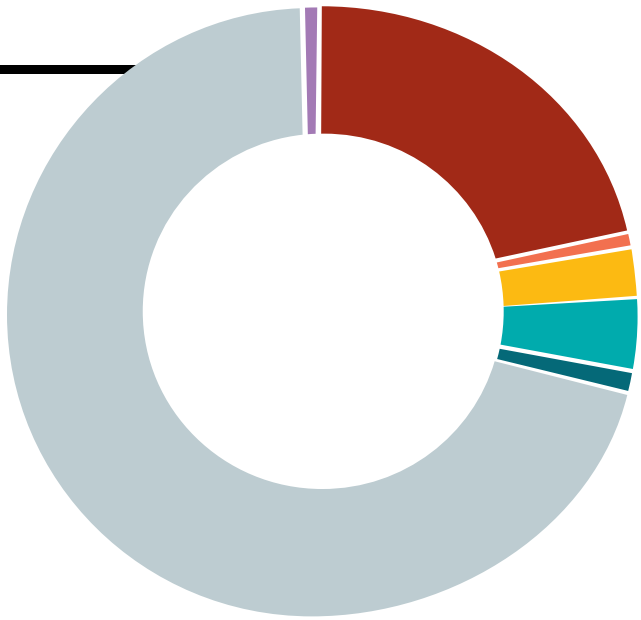
Support and Revenue	2018
Donations	$1,028,805
Bequests	$21,420
In-Kind Contributions	$1,959,068
United Way and Other Grant Revenue	$929,234
Government Grant Revenue	$418,803
Fundraisers	$32,518
Other Revenue and Realized Gain on Sale of Assets	$3,024
Interest and Dividend Income	$2,244
Total	**$4,395,116**



Program Services	2018
Soup Kitchen	$271,530
Family Shelters	$286,165
INNS	$448,070
Food Pantry	$2,101,190
Supporting Services	
Management & General	$426,854
Fundraising & Development	$68,663
Total	**$3,602,472**
Change in Net Assets	$792,644



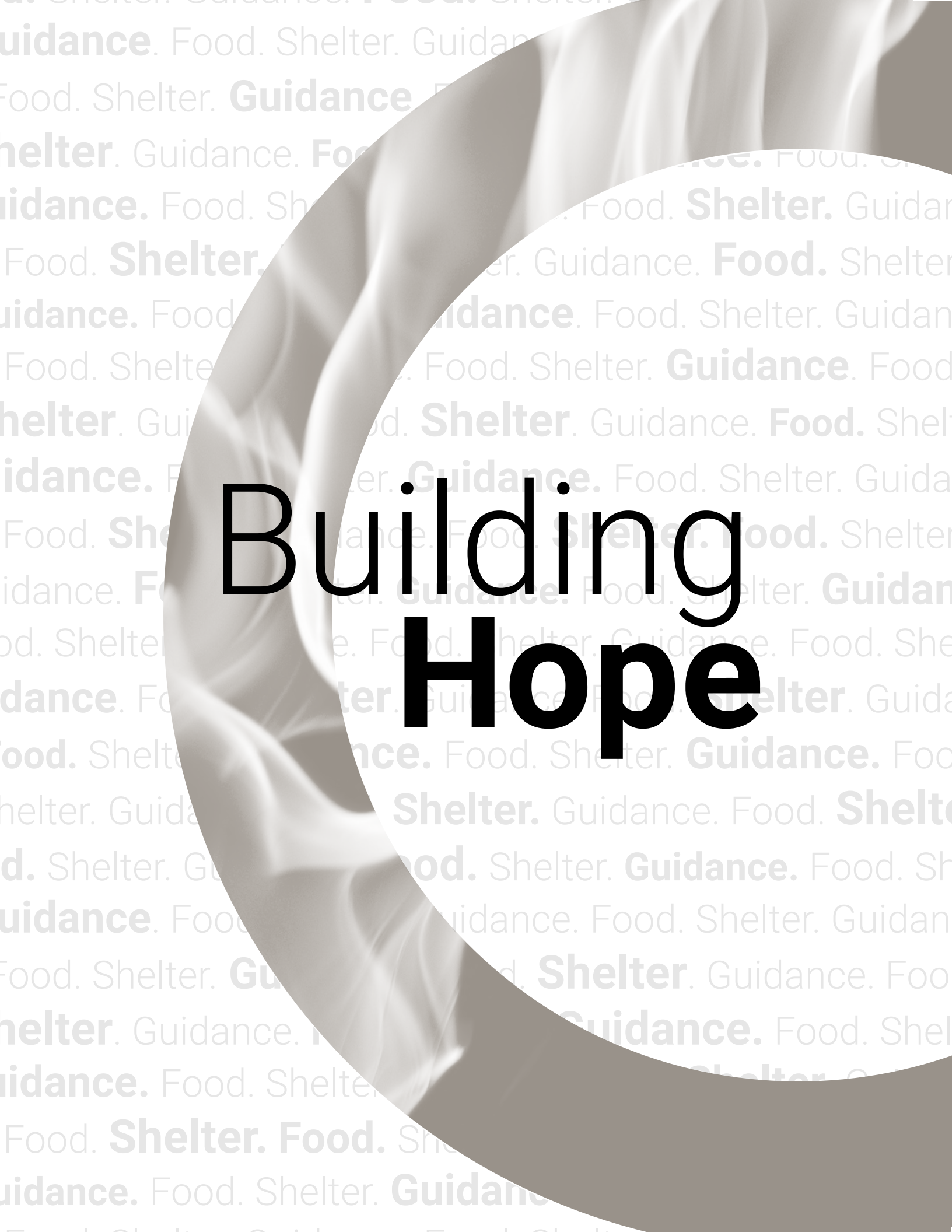
Current Liabilities	2018
Accounts Payable	$20,091
Accrued Wages & Vacation	$41,122
Building Loan	$219,238
Payroll Taxes & Deductions	$244
Net Assets	
Unrestricted	$2,854,717
Temporarily Restricted	$365,190
Total	**$3,500,602**



Current Assets	2018
Cash	$760,992
Gift Cards	$22,884
Unemployment Compensation Reserve	$19,047
Grants Receivable	$29,536
Current Pledges Receivable	$7,460
Accounts Receivable	$540
Receivable from Employees	$1,150
Food Supplies & Inventory	$133,394
Prepaid Expenses	$34,288
Property & Equipment	
Furniture, Equipment, Buildings & Leasehold Improvements	$2,650,188
Less: Accumulated Depreciation	($169,192)
Other Assets	
Net Long-Term Pledges Receivable	$5,000
Loan/Lease Receivable	$5,315
Total	**$3,500,602**

Invest in the mission!

Much of what we do would not be possible without your contribution! From everyone at the Shalom Center, thank you for your continued support in the Shalom mission. Together, we can continue to build hope! If you would like to be a hope builder and donate, visit our website at www.shalomcenter.org


Building
Hope